

SIGNATURE PROGRAMS: BY THE NUMBERS

Pathways Vermont has 5 signature programs designed to provide choice, connection, and home to thousands of Vermonters in need.



HOUSING FIRST

- Individuals housed: **106**
- Average daily cost of Housing First Program: **\$43**
- Average Retention Rate: **86%**



VETERAN FAMILY RAPID RE-HOUSING PROGRAM

- Families housed: **46**
- Instances of homelessness prevented: **30**
- Children housed: **40**



SOTERIA HOUSE

- Total residents: **10**
- Occupancy rate: **91.28%**
- **All** discharges were positive (residents successfully graduated from Soteria), **5** residents went back to live with family and **4** residents went on to independent living



COMMUNITY CENTER

Total visitors: **3,700**
Visitors receiving support services: **3,330**
Individual meals served: **1,421**
Job starts: **47**
Individuals engaged in employment services: **78**



SUPPORT LINE

Completed calls: **6,318**
Calls diverted from emergency services: **84**
Calls from veterans: **1,025**
Caller satisfaction rate: **83.58%**



OUR LIVED EXPERIENCE

At Pathways Vermont, many of our staff identify as having the same 'lived experiences' as the Vermonters we serve.

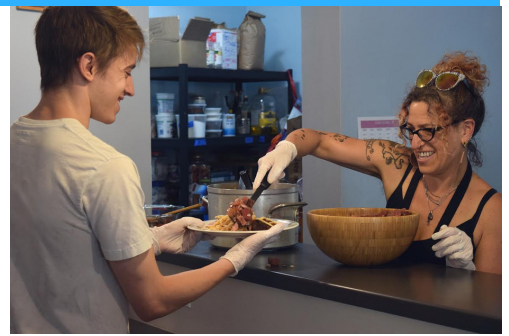
86 STATEWIDE STAFF MEMBERS

78% HAVE EXPERIENCED MENTAL HEALTH CHALLENGES

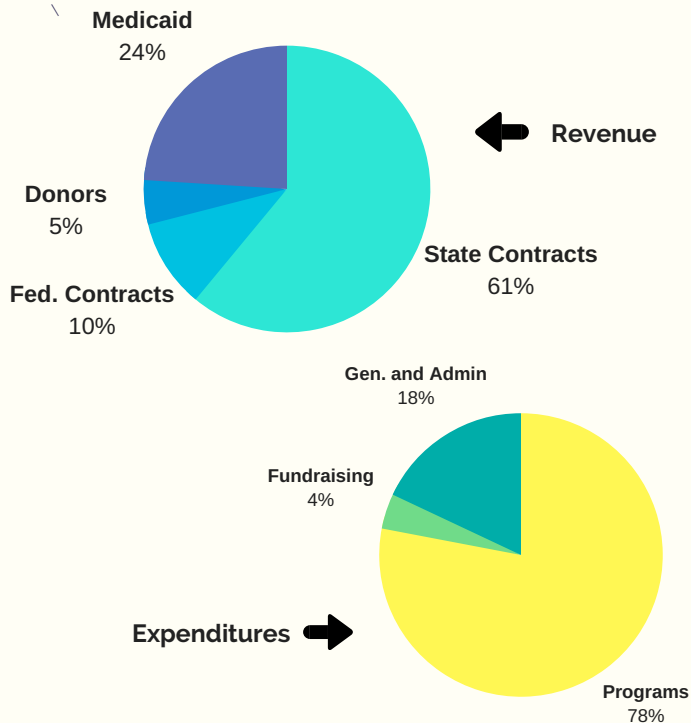
44% HAVE EXPERIENCED HOMELESSNESS

21% HAVE BEEN INVOLUNTARILY HOSPITALIZED

22% HAVE ATTEMPTED SUICIDE IN THE PAST



FY 2017 Financials



Board of Directors

Maura Collins, Chair

Vermont Housing Finance Agency

David Carlson, Secretary

University of Vermont

Chris Metzler, CPA, Treasurer

KPMG

Wright Cronin, LCMHC

Private Psychotherapy Practice

Jane Van Buren

Noonmark Services

Yves Bradley

Pomerleau Real Estate

Calvin Moen

Vermont Psychiatric Survivors

Alison Harte

Cooperation for Supportive Housing

Beth Tanzman

Vermont Blueprint for Health

A Story of Hope

Meet Jody, Nichole and their newborn daughter, Quincy. The family recently moved into their new apartment in Burlington after a prolonged period of homelessness. Finally, they have a place to call home! To the right, Jody and Nichole tell their story in their own words:



"We were staying at a motel for 6 months, which cost us \$350 a week! After that we became homeless and couch surfed... it was awful. Finally, we met with Amos (Pathways Vermont's Intake Coordinator), who was very helpful. He went above and beyond to help us out. He was very kind and courteous about everything. In fact, everyone that we've been working with at Pathways Vermont has been really on top of things.

J.R. (Pathways Vermont's Housing Coordinator) was really cool, we found our apartment very quickly and our landlord has been extremely accommodating. There were people from our church who were moving and gave us all of this beautiful furniture. Then Pathways helped us out with all the bedding, bath and kitchen supplies. So we lucked out!

Having our own place is very comforting and relaxing. It's home! It's a beautiful place where we don't have to worry about getting woken up in the middle of the night and told we have to leave. I (Nichole) actually signed up for classes a couple of weeks ago. I'm going to get my G.E.D. and pursue a degree as a Registered Nurse. Finally! I've been talking about it forever, but now I'm situated. Once you have a home base, you can work from there. When we were floating around, there was no way I could focus on going back to school. Now we can focus on our goals, including our health care, which the Pathways Service Team has been great in that aspect as well.

What we've accomplished in the last year has been extraordinary! We've been blessed."